Veritas™ Desktop and Laptop Option 8.0

Automated protection for desktops and laptops

VERITAS™

Overview

With the majority of business-critical information residing outside the data centers or off of corporate servers, protection for desktops and laptops has become a necessity. The Veritas™ Desktop and Laptop Option is an easy-to-use solution which provides protection to the Windows® and Mac® desktops and laptops through reliable automated file backup and recovery.

Desktop and Laptop Option provides continuous, non-intrusive backup of files, regardless of whether a computer is connected to the network (corporate or public) or offline. When the computer is in the corporate network, files are protected by backing them up to a network user data folder. When the computer is not connected to the corporate network, files are backed up using the available internet connection. In case there is no available internet connection, files are backed up to a user data folder on the desktop. When the computer reconnects to the network, files are backed up from the local desktop user data folder to the designated network user data folder. Users who have multiple computers can synchronize the data between their computers so the most up-to-date file versions are available on all their computers. Desktop and Laptop Option also provides quick access to the backed up files using a web browser and a mobile application. Once the user is authenticated, the backed up data can be downloaded to desktops, laptops, tablets, and mobile devices.

Desktop and Laptop Option supports file-level deduplication and content aware deduplication of Microsoft Outlook® PST and Lotus Notes® NSF files. Desktop and Laptop Option retains only one copy of a file or a PST/NSF attachment, which multiple users or computers may share. This process eliminates data duplication and increases efficiency in handling backup and storage.

It also provides the Administrator Dashboard which is an easy to interpret, real time interface that provides a graphical visualization of the Desktop and Laptop Option environment from operational, deployment, and capacity planning perspectives.

Files can be backed up continuously, as per schedule, or manually ensuring safety and security of data stored on desktops and laptops. This data is protected and recoverable in the event of data loss or system failure. Not only improving data protection and efficiency, Desktop and Laptop Option enables users to have personalized notifications and gives them the right to restore their own files. It also maintains synchronization between multiple desktops and laptops, and hence the most updated file versions are available on all of a user's computers.

Routine administrative tasks can be delegated by creating multilevel administrators with restricted or full privileges. Since Desktop and Laptop Option does not require a dedicated, stand-alone server as competing products do, it easily integrates into an organization's existing IT infrastructure and policies, helping lower the total cost of ownership.

Product highlights

- Provides continuous automated data protection
- Single data backup solution for Windows and Mac users
- Provides non-intrusive backups over internet
- Easy access to backed up data through mobile applications and web browsers
- Built-in global source-side data deduplication
- Administrator Dashboard displaying a graphical visualization of the environment
- Synchronizes files between multiple machines
- Built-in Automatic Integrity Checker (AIC) for reliability and data integrity
- Data privacy profile for VIP users with exclusive restore rights
- Supports open file backups
- Administrators with restricted privileges for role delegation and task management
- CPU throttling for fine tuning backup performance
- Includes centralized management that supports up to 16,000 desktops and laptops
- Integrated 256-bit Advanced Encryption Standards (AES) encryption
- Highly scalable solution for multisite and large scale environment

Key features

- **Automated file protection:** Provides automated file protection for both desktops and laptops. Protection is provided regardless of whether the computer is connected to the network (corporate or public) or offline.

- **Backup over Internet:** When the computers are not connected to the corporate network, files are backed up using the available internet connection.

- **Offline backup/restore:** Ability to backup files to a local folder, when computers are offline, and files can be restored from the local folder. Once the connection is restored, the data will be moved from the local folder to the network share.

- **Integrated data deduplication:** Reduces bandwidth usage and storage capacity resulting in faster backups.

- **Flexibility:** Administrators can customize Desktop and Laptop Option to select which files to back up, when to back up, where data needs to be stored, and how much bandwidth to use.

- **Scheduling:** Files can be backed up continuously, as per schedule, or manually.

- **Users data restore:** Users can restore files quickly and easily, online or offline, without IT assistance.

- **Easy access to backed up data:** Users can access their backed up data through Desktop and Laptop Option Mobile Application and through a web browser.

- **Synchronization of files:** Ensures availability of the most up-to-date file versions across all computers for users with multiple computers.

- **User profiles:** Administrators can logically group users by department or functions and tailor parameters specific to each group's needs.

- **Outlook mail files (PST) protection:** Protects PST files at the message level.

- **CPU throttling:** Administrators or users can opt to yield Desktop and Laptop Option when specified applications are in use.

- **Remote installation:** Multiple Desktop and Laptop Option Agents can be installed simultaneously on remote machines.

- **Integrated encryption:** AES (256 bit) encryption.

- **Centralized management:** Centrally manages backup and recovery tasks for multiple desktops and laptops across the entire organization.

Key Desktop and Laptop Option 8.0 features

- **Backup over Internet:** Desktop and Laptop Option users will now be able to backup files over internet. In case the Desktop and Laptop Option Agent machine goes out of corporate network, network backups will continue using the available internet connection.

- **Web restore:** This feature enables Desktop and Laptop Option users to access their backed up files using a web browser. Once the user is authenticated, the backed up data can be downloaded to desktops and laptops.

- **Desktop and Laptop Option Mobile Application:** Desktop and Laptop Option users no longer have to be dependent on desktops or laptops to access their backed up files. With the new Desktop and Laptop Option mobile app, users can get instant access to their backed up data on their Android/iOS smart phones.

- **Desktop and Laptop Option Admin Dashboard:** The Dashboard is an easy to interpret, real time interface that provides a graphical visualization of the Desktop and Laptop Option environment from operational, deployment, and capacity planning perspectives.

- **Backup resumptions during hibernate and sleep:** Desktop and Laptop Option halts the backup job in case the computer is put to hibernate or sleep and resumes the job when the computer is back from that state.

- **Criteria-based search in Administration Console:** Advanced search feature allows the Desktop and Laptop Option Administrator to search configured users and computers based on different criteria and operators.

- **Desktop and Laptop Option diagnostic tool:** This utility is used to scan and diagnose the status of services and accessibility of various components in the environment. It can be run on server and agent machines to narrow down issues in case of backup, restore, and connectivity failures.

- **Enhanced privileges to multilevel administrator groups:** The administrator can add groups with enhanced privileges.

- **Upgrade User option in Admin Console:** Desktop Agents can be upgraded by selecting the Upgrade User option from the Administration Console, and users will be prompted to download and start the upgrade.

- **User level storage quota:** Desktop and Laptop Option 8.0 enhances the quota functionality by providing support to Desktop and Laptop Option Administrator for configuring User or Machine level storage quota.

- **Extended support in Desktop and Laptop Option Mac Agent:** Installation of Desktop and Laptop Option Mac Agent is supported in workgroups. Extended support is provided for restore to alternate computer, emergency restore, and VIP support for Mac users.

Key benefits

Simple, easy to deploy, and use

Desktop and Laptop Option is a network share-based protection and synchronization solution for Windows and Mac that enhances current IT desktop and laptop protection policies using an organization's existing IT infrastructure. Desktop and Laptop Option supports scheduled and manual backup of critical user data by automatically copying data from a desktop or a laptop over to a network share. Once on the share, the data is then reliably stored using Desktop and Laptop Option. This data then can be restored by Administrator or end user to the same machine or any other target location. The administrator can be created with restricted privileges for task delegation or can delegate privileges to an end user for self-data backup management.

Safeguard desktop and laptop data

Desktop and Laptop Option provides continuous, non-intrusive backup of files, regardless of whether a computer is connected to the network (corporate or public) or offline. The Automatic Integrity Checker (AIC) ensures reliability and integrity of backed up data. Desktop and Laptop Option provides a secure data transfer with AES 256-bit encryption and compression for delta and deduplication backups and backups files, even when they are open.

Easy restore and quick access to backed up files

In the event of data loss or system failure, files and folders can be easily restored in minutes. Desktop and Laptop Option enables users to access their backed up files using a web browser and the Desktop and Laptop Option Mobile Application, and once authenticated, the backed up data can be downloaded from the device.

Reduce storage

Intelligent source-side deduplication with content-aware intelligence helps manage data growth and effectively reduces rising storage costs by storing only a single copy of duplicate data. Deduplication has the power to transform information management and keeps storage at predictable levels while greatly reducing requirements.

Reduces total cost of ownership

By automating the process of copying user data onto a network share, Desktop and Laptop Option easily fits into existing infrastructures. This reduces total cost of ownership by maximizing utilization of current resources. In addition, the unique design of Desktop and Laptop Option eliminates the need for a dedicated server and allows a company to adopt a solution without having to invest in additional hardware, personnel, and storage.

Synchronization

With synchronization, users can access their data from multiple computers at multiple locations. For example, executives working on a PowerPoint at a desktop in the office can access the latest version of that file from their laptop, whether they are at home, on the move, or visiting a client. This ensures that the most up-to-date file versions are available across all the user's computers.

Comprehensive solution

With Desktop and Laptop Option users can rely on one source for a comprehensive data protection solution for their Windows and Mac machines. In addition, Desktop and Laptop Option is also integrated with Active Directory, resulting in the ability to logically group users by department or function and customize parameters specific to each group's needs. VIP user's data privacy is also ensured by exclusive restore rights.

Design for scalability

Desktop and Laptop Option is a highly scalable product for a multisite environment and remote site endpoint backup management. Product components can be installed on a single server machine or multiple servers' machines. Desktop and Laptop Option provides flexible deployment architecture options based on the organizations' size and needs.

Upgrading to Desktop and Laptop Option 8.0

Desktop and Laptop Option supports upgrades from the following older versions:

- Symantec Desktop and Laptop Option 7.6 and 7.6 SP1
- Symantec Desktop and Laptop Option 7.5 and 7.5 SP1
- Symantec Desktop and Laptop Option 7.0
- Symantec Backup Exec™ Desktop and Laptop Option 2010 R3

For any existing customers with previous version of Desktop and Laptop Option, apart from the versions mentioned above, it will be a stepped upgrade support. That is, customers should first upgrade the existing version of Desktop and Laptop Option to Desktop and Laptop Option 7.0, and then upgrade to Symantec Desktop and Laptop Option 8.0.

Note: It is recommended to upgrade all the Desktop and Laptop Option components to Desktop and Laptop Option 8.0.

More Information

Visit our website

http://enterprise.symantec.com

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

To speak with a Product Specialist outside the U.S.

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